



Low-Income Refrigerator Exchange Program



Description

The Low Income Refrigerator Exchange Program (LIREP) provides eligible customers with a free, brand new, energy efficient, Energy Star® rated refrigerator in exchange for a qualified less efficient model. LADWP will collect and recycle the older refrigerators in an environmentally-sound manner.

Benefits

Refrigerators rank as one of the biggest energy hogs in your home, using about 25% your home's total electric energy consumption. A new energy efficient model will use nearly one-third of the energy of the older refrigerators that they replace.

This means customers will save about 15% on their energy bill or about \$60 annually. Over the life of the refrigerator, each customer can save over \$1,000 and more than 17,000 pounds of harmful carbon dioxide emissions will be eliminated.

Qualifications

Eligible participants must meet the following requirements:

- 🏠 You must be an LADWP electric customer.
- 🏠 You must be receiving either LADWP's Low Income or Senior Citizen/Disability Lifeline Discount Rate.
- 🏠 Your primary refrigerator must be at least 10 years old, a minimum of 14 cubic feet in size, and fully operational.
- 🏠 LADWP will remove your primary refrigerator in exchange for the new energy efficient model. Your old unit will be recycled in an environmentally responsible manner.

- 🏠 Qualified customers will receive either a 15.5 cubic foot unit or an 18.1 cubic foot unit depending on the size of their primary refrigerator. If your primary refrigerator is 14 or 15 cubic feet, you will be given the new 15.5 cubic foot unit. If your primary refrigerator is over 15 cubic feet or larger, you will be given the new 18.1 cubic foot unit.
- 🏠 The primary electrical outlet for the refrigerator must be properly grounded with a three-prong plug in accordance with the City of Los Angeles Building Code.

To Apply

Customers who do not already receive the residential low income or Lifeline discount programs, will need to first qualify and enroll in the program. To apply, please visit www.ladwp.com/lowincome to determine if you qualify and download the application.

The application is also available at any LADWP Service Center. Or you can request to receive it by mail by contacting LADWP's Customer Call Center at 1-800 Dial DWP (1-800-342-5397).

If have questions on the Low Income or Senior Citizen/Disability Lifeline Discount Rates, please contact LADWP Customer Service by phone at 1-800-DIAL DWP (1-800-342-5397) or by e-mail at ccenter@ladwp.com. You may also visit www.ladwp.com/lowincome.

Low Income customers may contact the LIREP program at 1-800-722-9340 to request a new refrigerator or if they have any additional questions.

Prior to receiving a refrigerator, an ARCA representative will contact the customer to schedule an appointment to verify that the primary existing refrigerator meets all the qualifications for participation.

To view the refrigerator models offered through the program, visit www.ladwp.com/lirep

For More Information Visit: www.ladwp.com/lirep
Email: lirep@ladwp.com Call: 1-800-722-9340

Please note: This program shall at all times be subject to change or termination without notice.